

Personalized onboarding and implementation for your Workleap Officevibe rollout



Set off on the right foot with all the support needed to onboard your organization and implement WL Officevibe with ease. Included for organizations of 100 or more members with a Pro subscription.



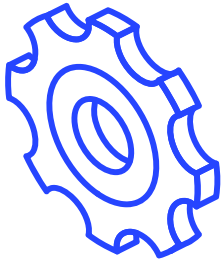
Continuous Support

Your Customer Success Manager will guide you through the different steps of the implementation and offer you continuous support during and after the launch. Always there to help, our CSMs are product experts who can answer all your questions as they arise, to ensure the optimal account configuration aligned with your goals.

- Assistance with your account's configurations and permissions' management.
- ✓ Provisioning configuration and bulk options.
- ✓ Technical assistance with your integrations.
- ✓ CSM available to support you (Monday to Friday 9-5 EST).

Optimal Configuration

With a personalized WL Officevibe onboarding, you get assistance through each stage of your rollout, which includes a communication plan, training resources for managers and administrators, as well as access to promotional material.



- ✓ Organizational structure best practices to empower your managers
- ✓ Recommendations for your HRBP and business leaders.
- ✓ Post-Launch meeting to make sure you are getting the most out of WL Officevibe!
- ✓ Access to our knowledge-base, how-to articles, best practices guides, FAQ, Blog Resources etc.
- ✓ Access to recommendations personalized to your own use and goals.

«Our specialist was great, so informative and helpful and ensure we got all set up and launched for when we wanted»

«Overall the process was simple but when I did run into questions the team was extremely helpful in resolving.»

“Our specialist was wonderful. She was always responsive and helpful, even during this trying time. The onboarding communication plan and tools made my job so easy, yet made sure the employees were getting what they needed, too!”

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